

Annex G2
Tender No. 42240

Timetabling & Track Possession System

Acceptance Test

This Annex defines the process and responsibilities for conducting acceptance tests to verify that the System fully complies with all contractual, functional, and performance requirements.

1. Factory Acceptance Test (FAT)

The Factory Acceptance Test shall be conducted at the Supplier's site prior to delivery.

The Supplier shall prepare and perform the FAT, documenting all test results and configurations.

The Customer shall review the FAT report and either approve the results or request corrective actions as necessary.

2. Site Acceptance Test (SAT)

The Site Acceptance Test shall be performed at the Customer's site after installation and configuration of the System.

The Supplier shall execute the SAT under the supervision of the Customer and resolve any defects or deviations identified.

The Customer shall witness the tests, review the results, and confirm acceptance when all requirements are met.

3. User Acceptance Test (UAT)

User Acceptance Test shall be conducted by the ISR to verify overall performance, stability, and compliance.

The Supplier shall provide full support during this period and ensure all remaining issues are resolved.

The Customer shall validate the results and issue a formal Acceptance Certificate upon successful completion.

4. Test Scope

The acceptance tests shall include, but not be limited to, the following:

- Functional verification of all components and modules.
- Performance and load testing under realistic conditions.
- Integration and data integrity checks.
- Security and access control validation.
- Usability and user interface review.

5. Documentation

The Supplier shall prepare and submit detailed Test Plans, Test Scripts, and Test Reports for review and approval by the Customer.

All documentation shall include test results, deviations, and corrective actions taken. Both parties shall sign the final reports to confirm agreement.

6. Acceptance Criteria

The System shall be considered accepted when:

- All mandatory tests have been successfully completed.
- No critical or major defects remain unresolved.
- All performance and functional criteria are met.
- The Customer issues a formal Acceptance Certificate confirming satisfactory completion of all acceptance stages.

Sincerely,

Company _____

Date _____

First name _____

Last name _____

ID _____

Signature _____