

	Date	page	Chapter	מספר סעיף	Section	Question	Answer
1	2/25/2026 16:19	Appendix C- AGREEMENT final	18 GUARANTEES	18.7	32	We propose to change the wording as follows: a) "thirty (30) days" replacing "sixty (60) days". b) "to collect from the respective Guarantees" replacing "to collect from any of the Guarantees" Please confirm	Israel Railways has reviewed your proposal and has decided to partially accept it. Please review the amended agreement
2	2/25/2026 16:19	Appendix C- AGREEMENT final	18 GUARANTEES	18.1.	32	Can determination of appropriate banks be extended also to first class bank in Europe. We propose the following wording: 18.1. ... All Guarantees shall be issued by a first class bank in Israel or Europe approved in advance by ISR. 18.5issued by a first-class bank in Israel or Europe acceptable to ISR. Provided that a first class European bank is acceptable, please allow to apply governing law to be the substantive laws of Switzerland. Please confirm.	The bidder/vendor is required to operate solely with an Israeli-licensed banking institution Israel Railways has reviewed your proposal and has decided to accept it.
3	2/24/2026 16:26	Appendix C- AGREEMENT final	23. LIABILITY AND INDEMNIFICATION	23.1.1	37	Proposed new wording: "Notwithstanding anything to the contrary in this Agreement, Contractor's total aggregate liability to ISR under or in connection with this Agreement (or the termination thereof), whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall not exceed one hundred percent (100%) of the Total Contract Value payable by ISR to Contractor under this Agreement (the "Liability Cap").	Please review the amended agreement
4	2/24/2026 16:26	Appendix C- AGREEMENT final	23. LIABILITY AND INDEMNIFICATION	23.1.1	37	Proposed new wording: Neither party shall be liable to the other for any indirect, incidental, special, consequential, or punitive damages (including loss of profits, loss of revenue, loss of data, or business interruption), even if advised of the possibility of such damages, except for: (a) Contractor's breach of confidentiality obligations (b) Contractor's willful misconduct (c) Third-party claims for which a party is obligated to indemnify the other party under Applicable Law"	Please review the amended agreement

5	2/25/2026 16:19	Appendix C- AGREEMENT final	18 GUARANTEES	18.2 - 18.3	32	May we ask you to change the guarantee terms that way, that with the 3rd Payment milestone as specified in Annex B1, the Contractor has to provide a Performance and Warranty Guarantee in the amount equal to ten percent (10%) of the System Price replacing the advanced Payment bank guarantees. The Payment Guarantees will be in force until, and will be returned to the Contractor immediately upon receipt of the Performance and Warranty Guarantee. Please confirm.	Israel Railways has reviewed your proposal and has decided to reject it.
6	2/26/2026 9:46	1	1	1.1 (Pre-requisites)	Tender 42240	Please confirm that the ISR would accept a delivery model in which the System Integrator (SI) is the main contractor and the product vendor—who is the original developer and IP owner of the Timetabling & Track Possession System—retains ownership and development responsibilities.	The pre-requisites have been updated in the tender documents. Please revised documents accordingly- Section 2. Proof of Compliance with the Pre-requisites
7	2/26/2026 9:46	10	2	6 (Acceptance Criteria)	Annex G2	Please confirm whether ISR issues separate acceptance certificates per stage (FAT/SAT/UAT) or one consolidated certificate after all stages and what will be final Criteria and Timelines for Deemed acceptances?	Israel Railways will issue a certificate upon completion of the system tests (FAT/SAT/UAT) after all stages have been finalized. The criteria for approval and completion of the tests will be determined at a later stage.
8	2/26/2026 9:46	11	1	2 (Warranty)	Annex L	Please clarify expectations for maintaining compliance with interfaces/integrations during warranty, including change control if upstream systems change. Can you explain more as current statement is too generic.	In the event that changes are required during the warranty period, these changes will be subject to additional payment
9	2/26/2026 9:46	12	1-2	3 (Maintenance)	Annex L	Preventive maintenance includes monitoring/backups/performance optimization/updates. Please confirm backup frequency/retention - What is current process which ISR is following?	Israel Railways performs nightly backups with a retention period of 31 days. In addition, a monthly backup is executed, maintaining data for the previous 12 months
10	2/26/2026 9:46	13	2	3 (Maintenance)	Annex L	Please confirm whether maintenance requires a defined release cadence for upgrades/patches and how ISR wants releases approved and deployed. How currently ISR is doing this process	At present, Israel Railways does not perform maintenance activities that necessitate a predefined upgrade cycle. In the future, update intervals will be established in coordination with the selected vendor to ensure the provision of regular updates

11	2/26/2026 9:46	14	2	6.1 (Scope)	Annex L	Changes and improvements include evolving standards (including ETCS updates). Please confirm whether such changes needs to be included in contract price during implementation/operations or handled via change requests.	Ongoing product/software updates shall be provided by the Supplier. Any required improvements or changes necessitating new development will be addressed as a Change Request (CR)
12	2/26/2026 9:46	15	2	6.2 (Procedure)	Annex L	Impact assessment required within [5] working days. Any rationale as some of changes might be big and require more deliberations with team with in Israel Rail. Will you be open to set-up change management board which take decisions on timeline. Can this (No of Days) be considered based upon priority/magnitude of change requests?	We expect to receive a basic impact analysis within 5 days, during which the supplier will define what is required in order to thoroughly assess the work. The objective is to receive an initial response within these 5 days.
13	2/26/2026 9:46	16	3	6(i) Continuous Improvement	Annex L	Recommendations submitted regularly: please clarify expected frequency and whether ISR expects a formal continuous improvement forum/steering.	A steering committee will convene at least once a week in order to review and monitor progress on the matter
14	2/26/2026 9:46	17	3	5.1 (Purchase Order timing)	Tender 42240	ISR intends to issue a Purchase Order within three months from Effective Date. Please confirm expected implementation start timing and ISR dependencies (site readiness, infra availability).	We aim to launch the project into production within one year from the contract signing date. We expect each supplier to provide a Gantt chart that includes all stages required to achieve go-live within one year. If production is to be deployed in multiple phases, the supplier must also specify what each phase includes
15	2/26/2026 9:46	18	3	6 (Warranty)	Tender 42240	Tender states 3-year warranty from Final Acceptance, while Annex L references warranty from Go-Live for [36] months. Please confirm contractual trigger for warranty start.	The trigger for the three-year warranty period shall be the completion of testing (UAT) and the approval to deploy the system into production. We will provide a formal certificate confirming the completion of testing and system approval in order to establish this date with the selected supplier."

16	2/26/2026 9:46	19	1	A	Appendix A	Is cargo timetable planning currently done in RAILSYS & TPS ? Since the new system is expected to replace RAILSYS & TPS	Israel Railways currently utilizes three separate systems: two systems for timetable planning (TPS and RailSys) and an additional system for track possession management. We are seeking a vendor that can deliver a comprehensive end-to-end solution covering all aspects of timetable planning and track possession processes
17	2/26/2026 9:46	2	1	7	Appendix L	The historical data scope/time range is defined by Israel Railways prior to project commencement. Please confirm the expected time range and data elements (timetables, occupation, infra changes) and any retention/legal constraints.	We require a three-year data history, including project schedules and infrastructure information."
18	2/26/2026 9:46	20	2	Req #11, #12, #24, #25	Appendix G_1	Operational points: Multilingual Language: 1) mandatory fields vs 'if available' fields, and how multilingual names should be handled Hebrew/English, character sets). Hebrew language required for all reports, user guides of for few selected reports and user groupd	The required language for all reports is both Hebrew and English
19	2/26/2026 9:46	21	2	Req #11, #12, #24, #25	Appendix G_1	Operational points: 2) UI usable in English and optionally Hebrew: please clarify whether Hebrew UI must be right-to-left (RTL) and whether ISR has localization standards/terminology glossary 3) Please confirm ISR has report templates/branding standards	We require the option for the user interface to be available in both Hebrew and English, with full right-to-left alignment support. We do not have an existing terminology glossary. Branding standards will be provided during the implementation phase
20	2/26/2026 9:46	22	3	Req #13	Appendix G_1	Central database: please confirm expectations around data latency/refresh between modules and any constraints on database technology.	Database constraints are detailed in the tender documents. Nonetheless, we emphasize that SQL Server is the preferred database platform. Should the proposed system rely on a different database technology, the vendor shall be responsible for providing all necessary licenses as well as ongoing maintenance and support. Israel Railways utilizes its proprietary monitoring mechanisms, which perform real-time online monitoring based on internally developed modules and are maintained by the Israel Railways support teams

21	2/26/2026 9:46	23	4	Req #21	Appendix G_1	Multi-user support: please confirm required roles, permission model expectations (RBAC), and whether integration with ISR identity provider is required.	Multi-user management will be implemented via Active Directory (AD). Each user will be granted the appropriate access rights based on their designated role, including the required role definitions as specified in the technical section of the tender documentation
22	2/26/2026 9:46	24	4	Req #22	Appendix G_1	AI integration in next three years: please clarify whether this is a roadmap commitment, desired capability, or evaluation item, and expected scope.	Regarding the AI component, we request a comprehensive roadmap for the integration of advanced AI capabilities into the system. The plan should address functionalities such as conflict detection and resolution, intelligent scheduling recommendations, and additional AI-driven features that can enhance operational efficiency and decision-making processes.
23	2/26/2026 9:46	25	4	Req #23	Appendix G_1	On-premise operation required: please confirm whether private cloud within ISR DC is permitted or strictly physical on-prem servers only.	Israel Railways operates its core operational systems exclusively on on-premises physical servers
24	2/26/2026 9:46	26	1	3 (Working environment)	Appendix K	Multi-user support: please confirm the minimum number of concurrent users to be demonstrated and required permission roles for the demo day.	During the demonstration day, we would like to observe simultaneous operation by all user types in order to ensure that the system functions properly under parallel workload and that an appropriate process-management mechanism is in place. This includes concurrent activity by: an administrator user, 2-3 timetable planners, and a long-term timetable and track-possession planner, track possession approval/request etc..
25	2/26/2026 9:46	27	1	1.7-1.8	Appendix J	The appendix refers to procedure 'Remote Connection of External Contractors...'. Please share this procedure document or its requirements.	We will send Israel Railways' remote access procedure at a later stage
26	2/26/2026 9:46	28	4	3.2.5	Appendix J	Please confirm required profile/responsibilities for the Cyber Defense Trustee (POC) and whether ISR requires this person to be Israel-based or available in specific hours.	Israel Railways requires that the company have a cybersecurity expert who is available and highly skilled, to provide consultation or handle cybersecurity incidents in the production environment

27	2/26/2026 9:46	29	4-5; 7	3.2.8.1; 3.9.1-3.9.2	Appendix J	ISR requires HLD, LLD, topology document describing IT and IOT/IOT systems, data flow, and security measures. Please confirm expected format/template and scope boundaries.	Israel Railways does not maintain a predefined document format or template. We expect the vendor to provide comprehensive and detailed documentation to the fullest extent possible
28	2/26/2026 9:46	3	1	SLA Table	Appendix M	Please confirm whether Response Time and Resolution Time apply 24x7 or only within ISR business hours, and what are the official business hours/time zone for SLA measurement.	All SLA metrics shall be measured based on Israel local time (IST)
29	2/26/2026 9:46	30	5	3.3.1-3.3.2	Appendix J	Since direct connection and remote access to critical systems are generally restricted, please clarify ISR's expected support/maintenance operating model (on-site only, jump hosts, etc.).	We will send Israel Railways' remote access procedure at a later stage
30	2/26/2026 9:46	31	6	3.5.1	Appendix J	Background checks required: please confirm ISR's minimum acceptable background check method for non-Israeli personnel and any mandated checks.	Israel Railways conducts basic background checks through its Security Department.
31	2/26/2026 9:46	32	6	3.6.1	Appendix J	Sensitive/confidential digital info must not be transferred via regular email/internet. Please clarify acceptable 'secure channel' options.	For suppliers to securely transfer data/files to us, all exchanges must be performed through Citrix access. It is not permitted to send code snippets, interfaces, JSON files, or similar materials via email."
32	2/26/2026 9:46	33	8	3.9.24	Appendix J	PSM/PIM and privileged user screen recording retained for at least 6 months: please confirm whether ISR provides tooling or expects supplier to provide and required integration.	No recordings are required as part of the scheduling process
33	2/26/2026 9:46	34	9	3.10.2	Appendix J	Databases must be segregated using a dedicated server (not only logical separation). Please confirm whether virtualization (dedicated VM host) is acceptable.	Under the responsibility of Israel Railways, since this is a database managed by us on-prem
34	2/26/2026 9:46	35	9	3.10.8	Appendix J	Sensitive data moved from prod to non-prod must be scrambled. Please clarify accepted masking/anonymization approach and whether ISR provides masking rules.	Not relevant to this communication matter

35	2/26/2026 9:46	36	9	3.11.4	Appendix J	Please confirm whether integration with ISR identity systems (e.g., AD) is required and preferred authentication federation approach.	The Israel Railways Active Directory requires the implementation of LDAPS
36	2/26/2026 9:46	37	10	3.12.3–3.12.8	Appendix J	Password policy requirements: please confirm if SSO with MFA is acceptable to satisfy these requirements or if app-local policies are required as well.	SSO with MFA is acceptable to satisfy these requirements
37	2/26/2026 9:46	38	11	3.13.5	Appendix J	Patching: critical updates ≤30 days, non-critical quarterly. Please confirm ISR maintenance window/change control expectations to align patching cadence.	Israel Railways does not maintain predefined or dedicated maintenance windows. Each system independently manages its maintenance schedule based on its specific operational needs and requirements
38	2/26/2026 9:46	39	1	Scoring Requirements	Appendix G_1	We currently have a LIVE system deployed with a major Rail organization that is rolling out ETCS Level 2. They do not have INDUSI, but have incumbent in-house developed "legacy" control systems that perform the functions: - Train Location System - Train Descriptor System	The infrastructure currently operates with ETCS Level 2 and INDUSI. The bidder shall ensure that both systems function concurrently for a specified transition period
39	2/26/2026 9:46	4	1	1 (FAT)	Annex G2	Please clarify the expected FAT entry/exit criteria (defect thresholds, mandatory scenarios, performance baselines).	The system acceptance tests have not yet been planned or established. The acceptance criteria and test procedures will be formulated in coordination with the selected vendor and based on the final product delivered
40	2/26/2026 9:46	40	1	Scoring Requirements	Appendix G_1	Our solution integrates with these systems during the Day of Operations to monitor actual train and network performance against the published Train Schedule. From a Timetable Planning perspective, Network Sections are attributed based on the Control System active for that section. How do you suggest we respond to this requirement? Full or Partial?	The question is unclear. Please refine or clarify your inquiry so that we can provide an appropriate response
41	2/26/2026 9:46	41	1	Scoring Requirements	Appendix G_1	This appears to be a requirement for a Train Control System. Please advise why this is considered a requirement for a Timetabling and Track Possession System.	Please specify exactly which section the question refers to

42	2/26/2026 9:46	42	2	Scoring Requirements	Appendix G_1	This appears to be a requirement for a real-time Train Control System. How can the signal aspect, for example, be known when planning a Timetable potentially many months from live-run? Please advise why this is considered a requirement for a Timetabling and Track Possession System.	"In the event that track possession is required prior to the initial approval, the bidder shall clearly identify all system dependencies and assess the potential impacts on the online system. Furthermore, if track possession is required in the upcoming days, the bidder must provide an assessment of the operational implications, including any necessary modifications to the train timetable already planned for the following week."
43	2/26/2026 9:46	43	2	Scoring Requirements	Appendix G_1	As per Requirement 7 above. This appears to be a requirement for a real-time Train Control System. How can the signal aspect, for example, be known when planning a Timetable potentially many months from live-run? Please advise why this is considered a requirement for a Timetabling and Track Possession System.	"In the event that track possession is required prior to the initial approval, the bidder shall clearly identify all system dependencies and assess the potential impacts on the online system. Furthermore, if track possession is required in the upcoming days, the bidder must provide an assessment of the operational implications, including any necessary modifications to the train timetable already planned for the following week."
44	2/26/2026 9:46	44	2	Scoring Requirements	Appendix G_1	This appears to be a requirement for a real-time Train Control System. Emergency braking scenarios should not exist when Planning a Timetable nor for future date-based scheduling changes. Please advise why this is considered a requirement for a Timetabling and Track Possession System.	For track possession procedures, a real-time system is essential, particularly for ad-hoc scenarios that may be required in emergency situations. The objective is to assess and fully understand the operational implications for timetable adjustments resulting from track possession events
45	2/26/2026 9:46	45	2	Scoring Requirements	Appendix G_1	UIC 406 generally applies to Network Capacity calculation methods. Such work is often performed in a "Strategic" planning sense, the results of which may be implemented in a new Timetable version. Can you please describe why and how compliance to this standard is relevant in the context of Timetable Planning and Possession Management.	Israel Railways operates in compliance with the UIC 406 standard; accordingly, capacity analysis shall be carried out in full alignment with the requirements of this standard
46	2/26/2026 9:46	46	2	Scoring Requirements	Appendix G_1	For Timetable Planning purposes, we use Sectional Run Time attributes based on a combination of Network Section and Train Type. Typically, this master +A47:H47 data is provided by clients. We can also offer to provide calculation of required SRTs via a separate solution. Are either of the above options acceptable? If so, how should we respond? FULL or PARTIAL?	Israel Railways does not employ a separate or standalone planning solution

47	2/26/2026 9:46	47	2	Scoring Requirements	Appendix G_1	Our solution already provides advanced AI capabilities in the forms of: - Mathematical optimization - Simulation - Automatic change propagation. What other eventual AI integration requirements are contemplated by Israel Railways?	In addition, we are seeking AI-driven solutions capable of providing conflict-resolution capabilities. Further details can be found in the tender documents
48	2/26/2026 9:46	48	1	Technical Evaluation and Scoring	Appendix G	Please clarify whether the GAP explanation applies to cases where the requirement is Partial Compliance with the Requirement (50%) or No Compliance with the requirement (as written in the document but with a 0% percentage), or both. If the GAP is partial, can we propose different options and a possible workaround, or do we need to describe what the standard solution does?	For any requirements that are partially fulfilled or not fulfilled, the bidder shall clearly indicate the extent of compliance and, where applicable, provide a partial or alternative solution for the respective requirement.
49	2/26/2026 9:46	49	1	Data Migration and Infrastructure Setup	Appendix L	Could we get an overview of ISR's existing IT infrastructure that are under the scope of data migration/infrastructure?	All required information is provided in the technical requirements document. The initial pages of the technical section outline the current operational environment of Israel Railways
50	2/26/2026 9:46	5	1	2 (SAT)	Annex G2	Please confirm expected SAT duration, daily testing windows, and ISR resource availability for supervision/witnessing.	It is currently too early to define the duration of each testing phase. The schedule will depend on the system's characteristics, the amount of development required, and additional relevant factors
51	2/26/2026 9:46	50	1	Data Migration and Infrastructure Setup	Appendix L	Please, is it possible to have an idea (order of magnitude) of the time range of the historical data that needs to be migrated?	We require a three-year data history, including project schedules and infrastructure information."
52	2/26/2026 9:46	51	16	Bidder's Proposal Form	Appendix B	No base contract value is indicated. May you clarify the starting price for the tender?	Israel Railways has reviewed your proposal and has decided to reject it
53	2/26/2026 9:46	52	1	Final Agreement	Final Agreement	Would be possible to negotiate the agreement, after the selection of the supplier	Negotiations may be conducted at the sole and absolute discretion of Israel Railways

54	2/26/2026 9:46	53	32	18- GUARANTEE S	Final Agreement	May we rely on local applicable law for the warranty? Could the guarantee be issued by a foreign bank?	Only Israeli banking law shall apply
55	2/26/2026 9:46	54	23-30	13- OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	Final Agreement	May you please provide clarification regarding the intellectual property section, provided that the property of the software remain of the supplier (which will be licensed to IR), what would be release based on data of the IR would become its property, does this interpretation is correct	ISR decided to change the IP requirements for this project. Under the new IP framework, the Contractor will retain ownership of all IP in the system delivered to ISR, with ISR receiving a perpetual license to use the system. ISR will be granted exclusivity with respect to any development and customizations created based on specific ISR requirements, methodologies or confidential information (meaning that the Contractor will not be able to offer such developments to third parties without ISR's consent).
56	2/26/2026 9:46	55	10	5- PERFORMANCE OF THE WORKS; GENERAL OBLIGATIONS	Final Agreement	Will be the supplier allowed to work with the foreign affiliate(s) of its group? Is it possible to employ workers from affiliated companies in the performance of the contract? Is there a minimum percentage of employees that must be present on site?	The pre-requisites have been updated in the tender documents. Please refer to the revised eligibility requirements published by Israel Railways. Section 2. Proof of Compliance with the Pre-requisites In addition , the number of minimum employees that must be present on after the project will be delivered is not close at this stage of the project.
57	2/26/2026 9:46	56	34	20- CONTRACTOR AND SUBCONTRACTOR PERSONNEL	Final Agreement	Will be the supplier allowed to work with the foreign affiliate(s) of its group? Is it possible to employ workers from affiliated companies in the performance of the contract? Is there a minimum percentage of employees that must be present on site?	The pre-requisites have been updated in the tender documents. Please refer to the revised eligibility requirements published by Israel Railways. Section 2. Proof of Compliance with the Pre-requisites In addition , the number of minimum employees that must be present on after the project will be delivered is not close at this stage of the project.
58	2/26/2026 9:46	6	1	2 (SAT)	Annex G2	Please confirm whether SAT includes integration tests with ISR systems at this stage, or if those are reserved for UAT.	SAT will not includes ISR systems at this stage
59	2/26/2026 9:46	7	1	3 (UAT)	Annex G2	Please clarify what 'full support during UAT' means (on-site vs remote, hours of coverage, response expectations).	We expect that during the UAT, there will be both remote support for troubleshooting and a local representative in Israel to streamline and advance the UAT process in the most efficient manner."

60	2/26/2026 9:46	8	1-2	5 (Document ation)	Annex G2	For User Acceptance Test (UAT) - Will scripts be provided by ISR for acceptance criteria including Security and access control validation, Performance and Load Testing	UAT testing will be performed by Israel Railways, including performance and load testing. If required, we will present the detailed test procedures that will be conducted
61	2/26/2026 9:46	9	2	6 (Acceptanc e Criteria)	Annex G2	No critical or major defects remain unresolved' — please confirm definitions and whether an agreed defect severity matrix will be used.	The purpose of this clause is to ensure that no critical defects remain open in the system, particularly those classified as P1 or P2
62	2/17/2026 8:01	Agreement	Change Order	12	23	Please provide a description of how to possible Change Requests during the project will be handled, for example in cases of differences between the specifications and the proposed solution.	The process for handling change requests will be established jointly by the project team and the vendor through weekly committee meetings.
63	2/25/2026 16:19	Annex F1-F2 to Appendix C	Guarantees wording	-	53-56	Please amend the guarantees wording for F1 and F2 so that: 1. The guarantees are neither transferable nor assignable in any way. 2. The original demand for payment will have to reach the address of the bank specified in the guarantee physically in order to be respected. A demand sent by facsimile will not be considered a demand according to the provisions of the guarantee and will not be considered.	Israel Railways has reviewed your proposal and has decided to accept it.
64	2/25/2026 16:19	Annex F1-F2 to Appendix C	Guarantees wording	-	53-56	Please amend the guarantees wording for F1 and F2 so that: 3. Any payment under the guarantee shall be done within 7 days of the original demand reaching the bank physically. 4. The Guarantee must be returned to the bank immediately after its expiry. The Guarantee shall become automatically null and void upon its expiry regardless of whether returned to the bank or not.	Israel Railways has reviewed your proposal, This is the standard guarantee wording customarily used by Israel Railways
65	2/25/2026 16:19	Annex F2 to Appendix C	Guarantees wording	-	55-56	Please amend additionally the guarantee wording for the of Payment Guarantee F2 so that: The Guarantee shall enter into force as soon as the Guarantor received a SWIFT from the ISR's bank that the advance payment has been paid by the ISR to the Contractor's account number [insert account number] with [insert bank].	Israel Railways has reviewed your proposal, This is the standard guarantee wording customarily used by Israel Railways

66	2/24/2026 16:26	Annex L - Warranty and Maintenance Terms	6. Changes and Improvements	2	2	On point 2. a) ISR states "The Contractor shall provide an impact assessment, including technical feasibility, estimated cost, and schedule implications, within [5] working days from the receipt of the request." The Bidder requests ISR to please consider an extended time frame, of at least 15 working days from the receipt of the request.	We confirm 15 working days from the date the request was submitted by ISR
67	2/24/2026 16:26	Annex L - Warranty and Maintenance Terms	3. Maintenance – Post-Warranty Phase	3	2	On point 4. ISR states that "The Supplier shall deliver software upgrades, patches, and new releases necessary for compliance, technological enhancements, or operational improvements." Our assumption is that Bidder shall read "updates" instead of "upgrades". Is our assumption correct?	We expect all product updates released by the company to be forwarded to Israel Railways, to be installed according to Israel Railways' discretion
68	2/24/2026 16:26	Appendix A	Definition of Objects	1.1.1.9	28	Can ISR please clarify what master clock trains and clock trains are in this context?	The Master Clock ensures that all Passenger Information System components are fully synchronized
69	2/17/2026 8:01	Appendix A	Security and access control	9.2.4.5	114	Please provide a detailed list of IT security requirements of ISR	please check Appedix J
70	2/24/2026 16:26	Appendix A - Technical Specification M-05-575	Part A - 4. Data Exchange and Interoperability	4	21	Despite railML 2.5 is still supported, railML organization is actively pushing for the railML 3.x family (specifically 3.2 and 3.3) for future developments. Is ISR open to accept railML 3.2 instead?	Israel Railways has reviewed the request and has decided to accept it
71	2/24/2026 16:26	Appendix A - Technical Specification M-05-575	2.3 Description of the system environment (interfaces)	2.3.1	20	The Basic Operational Timetable Module is referred as to be the central to mid-term planning assuring compliance with the railML 2.5 standard. Since railML standard as already a newer version, our assumption is that we shall consider that the system supports the import and export of infrastructure, rolling stock, and train data in railML format, version 3.2. Is our understanding correct?	Israel Railways will need that the system supports the import and export of infrastructure, rolling stock, and train data in railML format,
72	2/24/2026 16:26	Appendix A - Technical Specification M-05-575	7 General Non-functional requirements	7.1.2.1	82	The Timetable Planning system requirements are set to run on Windows Server Operating System. Can ISR please change the requirement and accept a Linux Operating System solution?	Preference is given to a Windows Server-based system. However, systems operating on other operating systems may be proposed, provided that the supplier assumes full responsibility for their ongoing maintenance, including all necessary licensing

73	2/24/2026 16:26	Appendix A - Technical Specification M-05-575	7 General Non-functional requirements	7.1.2.1	82	It is required that the Timetable Planning system runs on MS SQL 2022 or Oracle 22 database. Would other databases such as PostgreSQL also be acceptable?	We prefer the system to operate on an MS SQL 2022 or Oracle 22 database. Should any other database be used, the bidder shall assume full and sole responsibility for the ongoing maintenance and support of the database."
74	2/24/2026 16:26	Appendix A - Technical Specification M-05-575	In general	In general	In general	Several requirements are tagged with "Severity: Can". Our assumption is that those requirements shall be interpreted as nice to have requirements and so, not mandatory requirements. Is our assumption correct?	Requirements under "CAN" category shall be interpreted as nice to have requirements not mandatory requirements
75	2/10/2026 7:46	Appendix C - Agreement	SUPERVISION; ACCESS TO PLACES OF PRODUCTION; INSPECTIONS	7	19	Please note that our company with over 25 years of experience, and maintains proprietary know-how and developments accumulated over the course of its operations. Please confirm that while the Contractor will cooperate and provide necessary explanations, it shall not be required to disclose proprietary source code, internal IT configurations, or trade secrets.	In inspections and supervision under Section 7, Contractor is expected to disclose any information that's relevant to the Project that ISR may reasonably require in order to achieve the goals of Section 7. However, to the extent that such disclosure includes Contractor's trade secrets (and assuming that those were clearly identified as such by Contractor), their confidentiality will be maintained in accordance with the provisions of Section 25.
76	2/10/2026 7:46	Appendix C - Agreement	DOCUMENTATION AND TRAINING	9	21	Please confirm that all documentation and training deliverables will be provided in English with an optional specific translation to Hebrew for the necessary parts.	As a significant portion of the employees are not proficient in English and will be required to undergo training, we require that all training materials and user manuals be provided in both English and Hebrew.
77	2/10/2026 7:46	Appendix C - Agreement	OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	13	23	Please confirm that all pre-existing intellectual property shall remain with the respective owning party, and that any developments based on ISR specifications shall remain the Contractor's IP, with ISR receiving a license for use within Israel.	ISR decided to change the IP requirements for this project. Under the new IP framework, the Contractor will retain ownership of all IP in the system delivered to ISR, with ISR receiving a perpetual license to use the system. ISR will be granted exclusivity with respect to any development and customizations created based on specific ISR requirements, methodologies or confidential information (meaning that the Contractor will not be able to offer such developments to third parties without ISR's consent).
78	2/10/2026 7:46	Appendix C - Agreement	TAXATION	16	31	As a European company, please confirm that the Contractor shall not be subject to Israeli taxation.	Israel Railways has reviewed your proposal and has decided to reject it
79	2/10/2026 7:46	Appendix C - Agreement	LIQUIDATED DAMAGES	17	31	Please confirm that the Service Level Agreement (SLA) terms may be mutually agreed at a later stage.	Israel Railways expects the supplier to comply with the SLA Appendix

80	2/10/2026 7:46	Appendix C - Agreement	NON-EXCLUSIVITY	26	41	Please confirm that, in order to protect intellectual property, the Contractor shall not be required to share proprietary knowledge with competitors.	Generally, Section 26 does not require the Contractor to share proprietary knowhow with competitors, it does require the Contractor to reasonably cooperate with other contractors that may be engaged by ISR (who may or may not be competitors of the Contractor). Note however that any such information will be subject to confidentiality obligations under Section 25.
81	2/10/2026 7:46	Appendix C - Agreement	GOVERNING LAW; JURISDICTION; DISPUTES RESOLUTION	31	42	Please confirm whether alternative contractual arrangements applicable to foreign European companies may be considered.	ISR has reviewed the request and decided to reject it
82	2/10/2026 7:46	Appendix C - Agreement	5.4. Coordination of the Works with ISR. Unless ISR specifically agrees otherwise	5.4	12	Please confirm that the agreed project schedule shall be based on mutually approved timelines, taking into account standard working days and public holidays in Germany and Israel.	We confirm that the agreed timeline will be built considering both German and Israeli holidays
83	2/10/2026 7:46	Appendix C - Agreement	5.6. Cyber and Information Security.	5.6	12	As a European company operating under EU regulations, please confirm whether compliance with equivalent European cyber-security standards may be accepted, subject to alignment discussions with ISR.	Israel Railways is subject to governmental cybersecurity regulation. As a state-owned enterprise, we are obligated to comply with the cybersecurity standards outlined in the attached Cyber Annex
84	2/10/2026 7:46	Appendix C - Agreement	5.7. Personnel	5.7	12	Please confirm that this clause shall not apply to foreign companies operating outside Israel, which comply with their applicable local and European labor regulations.	Israel Railways has reviewed your proposal and has decided to reject it
85	2/10/2026 7:46	Appendix C - Agreement	20.2. Personnel Lists and Identification	20.2	34	Please confirm that project personnel details will be provided in advance, and that identification details shall be supplied prior to visits to ISR sites, as required.	We operate under the jurisdiction of the Israel Railways Security Department. The project team members required to visit Israel must provide their details in advance for security screening and approval
86	2/10/2026 7:46	Appendix C - Agreement	6.9. All documents, plans, designs, drawings, work plans, reports, software	6.9.	18	Given that this project relates primarily to software, please confirm that delivery shall be based on the agreed scope of work, rather than being subject to additional approval requirements.	Delivery will be based on the agreed scope of work

87	2/10/2026 7:46	Appendix C - Agreement	13.13. Moral Rights	13.13	29	Please kindly clarify the intended meaning and scope of the term "moral rights" as used in this section.	This refers to "moral rights" in the sense of the Copyright Law. It means that the Contractor is waiving any right (to the extent such right exists under the law) to credit with respect to works created and delivered to ISR as part of the project or to object to any modification of such deliverables by ISR or anyone on its behalf.
88	2/10/2026 7:46	Appendix C - Agreement	13.16. No License Back to Contractor (Use of ISR IP by Contractor)	13.16	30	Please confirm the proposed intellectual property arrangement as described above, including ISR's license rights for use in Israel.	See response above.
89	2/10/2026 7:46	Appendix C - Agreement	5.1.4. Turn-Key Obligation; Responsibility for Costs. The System	5.1.4	11	Please confirm that any additional requirements under this clause shall be subject to the Change Request procedure set out in Section 12 of the Agreement.	Israel Railways has reviewed your proposal and has decided to accept it.
90	2/10/2026 7:46	Appendix C - Agreement	5.2.4. Prohibited Technical Restrictions and Devices. The System	5.2.4	11	Please confirm that the Contractor's standard software protection mechanisms may be applied in accordance with this clause.	ISR has reviewed the request and decided to reject it. Bidders are referred to Siber appendix
91	2/10/2026 7:46	Appendix C - Agreement	3.1.16. Quality Assurance. The Contractor shall hold, maintain and keep in full force and	3.1.16	8	Please confirm whether an existing quality assurance process, equivalent in effectiveness to ISO 9001, may be accepted by ISR.	Israel Railways has reviewed your proposal and has decided to accept it.
92	2/10/2026 7:46	Appendix C - Agreement	3.1.17. Subcontractors and Third Parties Acting on Contractor's Behalf - Flow-Down;	3.1.17	8	We are a company without subcontractors and/or third parties. Please confirm whether this clause is applicable to our structure in this project, and if not, whether it may be removed.	Israel Railways has reviewed your proposal and has decided to reject it.
93	2/10/2026 7:46	Appendix C - Agreement	0	General	0	Please confirm that any IT security audits or similar requests beyond the agreed scope shall be performed on a time-and-hourly rates basis, in accordance with the Contractor's standard rates, in addition to the project compensation.	In such cases, services will be performed in accordance with the Agreement rates
94	2/10/2026 7:46	Appendix C - Agreement	0	General	0	Please confirm that professional services shall be provided in accordance with the Contractor's standard daily rates.	Israel Railways has reviewed your proposal and has decided to reject it.

95	2/10/2026 7:46	Appendix C - Agreement	0	General	0	Please confirm whether a simple inflation indexation mechanism (e.g., CPI-based) may apply solely in the event that the project duration exceeds the contractual schedule, and only for the extended period.	Bidders are referred to Appendix B
96	2/10/2026 7:46	Appendix C - Agreement	Guarantees	18 Appendices F1, F2	32	Please confirm whether an alternative for the bank guarantee may be accepted, and whether Appendices F1 and F2 may be amended accordingly.	Israel Railways has reviewed your proposal and has decided to reject it
97	2/10/2026 7:46	Appendix C - Agreement	OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	13.8 , 13.9 , 13.10, 13.11	27-28	Please confirm that the Contractor shall not be required to disclose proprietary source code, internal systems, or confidential know-how.	The Contractor may be required to disclose proprietary source code and related technical materials used in the System, at least through ISR inspection/access rights.
98	2/24/2026 16:26	Appendix C- AGREEMENT final	26. NON-EXCLUSIVITY	26	41	The Bidder requests ISR to please remove Section 26 from the Agreement.	ISR has reviewed the request and decided to reject it
99	2/24/2026 16:26	Appendix C- AGREEMENT final	4. AGREEMENT PERIOD	4.1	10	Please clarify if this section supersedes the RFP where the additional 7 years of maintenance are an option (to be renewed yearly). Please amend the wording accordingly.	A maintenance period of seven years is included within the scope of the contract.
100	2/24/2026 16:26	Appendix C- AGREEMENT final	4. AGREEMENT PERIOD	4.2	10	Please delete the option to extend the contract in 10 additional years. According to the RFP the term of the Agreement is 10 years maximum	Israel Railways has reviewed your proposal and has decided to reject it
101	2/24/2026 16:26	Appendix C- AGREEMENT final	6. INITIATION, PLANNING, DESIGN, DEVELOPMENT AND TESTING SERVICES	6.9	18	Please define a list of documents for ISR's review and approval or at least that such a list would be agreed in the future. All of ISR's review and approval obligations should be time limited.	Project phases will be defined, each subject to time limitations in accordance with the Gantt schedule to be mutually agreed upon with the vendor
102	2/24/2026 16:26	Appendix C- AGREEMENT final	10. WARRANTY	10.3	22	Warranty period for replaced or repaired works should be until the later of 6 months from correction, or the original Warranty Period. Can ISR please ammend?	All bidders shall comply with the requirements set forth in the tender documents."
103	2/24/2026 16:26	Appendix C- AGREEMENT final	11. MAINTENANCE PERIOD	11.1	23	Please clarify if the Maintenance Period is an option as stated in the RFP, or is it pre-ordered, as stated in the Agreement.	The initial warranty and maintenance period is mandatory. Following its completion, we require the option to enter into two additional maintenance periods

104	2/24/2026 16:26	Appendix C- AGREEMENT final	23. LIABILITY AND INDEMNIFICATION	23.2	37	Please amend this section so that it is clear that all of Supplier's obligations to indemnify for third party claims under the Agreement are limited to Supplier's liability to such third parties under applicable law.	Israel Railways has reviewed your proposal and has decided to reject it.
105	2/24/2026 16:26	Appendix C- AGREEMENT final	30. FORCE MAJEURE	30.2	42	Please make mutual the right to terminate the Agreement if the Force Majeure is longer than 90 days.	ISR has reviewed the request and decided to reject it
106	2/24/2026 16:26	Appendix C- AGREEMENT final	6. INITIATION, PLANNING, DESIGN, DEVELOPMENT AND TESTING SERVICES	6.11	18	Please amend so that it is clear that ISR's approval is binding on ISR and the Supplier is entitled to rely on it.	Israel Railways has reviewed your proposal and has decided to reject it
107	2/24/2026 16:26	Appendix C- AGREEMENT final	Off-the-Shelf Software	13.12	28, 29	It is requested that any SW required for the operation of the system shall be procured by the contractor. On the other hand we interpret App. A chapter 7.1.2.1 in a way that at least MS Server 2022 and MS SQL 2022 will be provided by the client. To avoid ambiguities, please list all COTS SW which will be provided by the client to operate the system. We assume this might be applicable to infrastructure related SW such as OS, DB, load balancer, virtualization SW, firewall etc.	Israel Railways operates and maintains a database environment based on SQL Server and provides the necessary licenses for this platform. Should the proposed system require a database other than SQL Server (e.g., Oracle), the vendor shall be responsible for providing all required database licenses
108	2/24/2026 16:26	Appendix C- AGREEMENT final	5. PERFORMANCE OF THE WORKS; GENERAL OBLIGATIONS	5.2.2	11	Supplier should be entitled to replace components in its system as long as their quality is not inferior to the quality requested in the Specification. Please amend accordingly.	ISR has reviewed the request and decided to reject it
109	2/24/2026 16:26	Appendix C- AGREEMENT final	13. OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	13.2.3	24	Consider new Section 13.2.3: "All right, title and interest in and to any and all Deliverables and Work Product specifically created for ISR under this Agreement (excluding Pre-Existing Contractor IP and Off-the-Shelf Software as defined below) shall vest in and become the sole and exclusive property of ISR.	ISR decided to change the IP requirements for this project. Under the new IP framework, the Contractor will retain ownership of all IP in the system delivered to ISR, with ISR receiving a perpetual license to use the system. ISR will be granted exclusivity with respect to any development and customizations created based on specific ISR requirements, methodologies or confidential information (meaning that the Contractor will not be able to offer such developments to third parties without ISR's consent).

110	2/24/2026 16:26	Appendix C- AGREEMENT final	13. OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	13.2.3	24	Consider new Section 13.2.4: Pre-Existing Contractor IP "Pre-Existing Contractor IP" means any software, algorithms, designs, documentation, or other intellectual property owned by Contractor prior to the Effective Date of this Agreement, including but not limited to: (a) TPS.plan timetabling software (core product) (b) TPS.trackworks track possession planning software (core product)	See response above.
111	2/24/2026 16:26	Appendix C- AGREEMENT final	13. OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	13.2.3	24	Consider new Section 13.2.4: (c) All related algorithms, source code, documentation, and know-how. Contractor retains all right, title, and interest in Pre-Existing Contractor IP. ISR shall have no ownership rights in Pre-Existing Contractor IP. All modifications or enhancements made to any Pre-Existing Contractor IP shall likewise be deemed Pre-Existing Contractor IP.	See response above.
112	2/24/2026 16:26	Appendix C- AGREEMENT final	13. OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	13.2.3	24	Consider new Section 13.2.4: "Pre-Existing Contractor IP" means any software, algorithms, designs, documentation, or other intellectual property owned by Contractor prior to the Effective Date of this Agreement, including but not limited to: (d) Any right of use in Pre-Existing Contractor IP is granted for the duration of the Agreement. No rights in the source code are granted.	See response above. ISR will not accept any limitation on the duration of the license to use the system, which needs to be perpetual.
113	2/24/2026 16:26	Appendix C- AGREEMENT final	23. LIABILITY AND INDEMNIFICATION	23.3.4	38	Please clarify that the Indemnitee shall not settle or acknowledge liability in a claim it seeks indemnification from the Supplier for, without the Supplier's prior written consent.	Please review the amended agreement
114	2/25/2026 16:19	Appendix C- AGREEMENT final	Insurance	24.1.1	38-40	Please amend the wording as follows: Section 24.1.1 - please add the words "combined with product liability insurance" as follows : "Public (Third Party combined with product liability insurance) Liability Insurance."	Israel Railways has reviewed your proposal and has decided to accept it.

115	2/24/2026 16:26	Appendix C- AGREEMENT final	3 REPRESENTATIONS AND WARRANTIES	3.1.13	8+G130	ISR should provide its approval / comments within a reasonable time as to not hinder performance of the Agreement. Please amend accordingly	Please review the amended agreement
116	2/24/2026 16:26	Appendix C- AGREEMENT final	31. GOVERNING LAW; JURISDICTION; DISPUTES RESOLUTION	31.2.3	43	The Bidder requests ISR to consider the right to be mutual. Can ISR please amend accordingly?	ISR has reviewed the request and decided to reject it
117	2/25/2026 16:19	Appendix C- AGREEMENT final	Insurance	24.1.2	38-40	Please amend the wording as follows: Section 24.1.2 - the policy is on occurrence basic - there is no retroactive date. Please amend as follows: "Products Liability Insurance combined with Third Party liability insurance covering ... first made during the period of insurance deriving from... and in the aggregate. The Policy shall apply retroactively no later than from the commencement date of the Services, even if began prior to the signing of the Agreement between the parties."	The Tender requirements remain unchanged, but this insurance will be approved.
118	2/24/2026 16:26	Appendix C- AGREEMENT final	3 REPRESENTATIONS AND WARRANTIES	3.1.2.2	4	Please clearly define the term Contractor's Representations" by referencing specific sections. The current draft is too wide for long term obligations.	Israel Railways has reviewed your proposal and has decided to reject it
119	2/24/2026 16:26	Appendix C- AGREEMENT final	3 REPRESENTATIONS AND WARRANTIES	3.1.9.3	6	When submitting the Tender, the Contractor relies on the information formally provided by ISR in the tender. Please delete this section or amend accordingly.	ISR has reviewed the request and decided to reject it
120	2/24/2026 16:26	Appendix C- AGREEMENT final	CHANGE ORDER	Art. 12	p.23	To avoid misunderstandings, the Supplier requests a clarification that all Change Requests must be mutually agreed. Is the Customer willing to agree to such a clarification?"	All Change Requests will be mutually agreed

121	2/24/2026 16:26	Appendix C- AGREEMENT final	TAXATION	Art. 16	p.31	The Supplier requests that the following provision be included: If the Customer is required to make a deduction by law, the sum payable shall be increased so that Supplier receives a net amount equal to the amount it would have received without such deduction. The Customer shall provide to Supplier tax receipts from the relevant tax authorities in connection with the payments in due course. Is the Customer willing to agree to such an adjustment?	Israel Railways has reviewed your proposal and has decided to reject it
122	2/24/2026 16:26	Appendix C- AGREEMENT final	LIQUIDATED DAMAGES	Art. 17	p.31	The Supplier does not agree with the wording "caused solely by ISR". The Customer's part of responsibility could also be partial 17.1 The Supplier requests furthermore to agree on a reasonable cap for SLA Liquidated Damage at a maximum of 15% of the yearly Consideration for Maintenance services contract value for any reason whatsoever (delay LDs are already capped - 17.4.1.2). All Liquidated Damages should form ISR's sole and exclusive monetary liability. Does ISR agree to such an adjustment?	Israel Railways has reviewed your proposal and has decided to reject it
123	2/24/2026 16:26	Appendix C- AGREEMENT final	Insurance	Art. 24	p.38	The Supplier maintains market-standard insurance coverage and requests that such insurance be reflected in the agreement. Is the Customer willing to accept such an adjustment?	The Tender requirements remain unchanged
124	2/24/2026 16:26	Appendix C- AGREEMENT final	INITIATION, PLANNING, DESIGN, DEVELOPMENT AND TESTING SERVICES	Art. 6.	p.17	The timelines and deadlines specified in the article are short and not always appropriate. The Supplier would therefore like to discuss the details with the Customer. Is the Customer willing to agree to such an adjustment prior to contract conclusion? As a minimum, the allotted time should be counted from the issuance of the PO by ISR (and not the Effective Date), and ISR should have a time limit to respond to all of the Supplier's deliveries (not only the first round of comments).	Please submit a proposed project schedule based on your professional assessment and expertise. As previously noted, the objective is to achieve production go-live within one year

125	2/24/2026 16:26	Appendix C- AGREEMENT final	3 REPRESENTATIONS AND WARRANTIES	3.1.17.2	9	Please refer to specific sections Supplier's subcontractor should take back-to-back. From the current wording it seems like all subcontractors should uphold the Pre-Requisites of the Tender. Also, there is a wrong reference in the section. Otherwise, please clarify what is meant by this section.	ISR has reviewed the request and decided to reject it
126	2/24/2026 16:26	Appendix C- AGREEMENT final	3 REPRESENTATIONS AND WARRANTIES	3.1.17.5	9	Please limit the obligations under this section (obligation of subcontractors and other third parties to be bound by the terms of the Agreement), to section 3.1.17 only (and not to 3.1 in general – which includes many obligations not related to subcontractors).	ISR has reviewed the request and decided to reject it
127	2/24/2026 16:26	Appendix C- AGREEMENT final	INITIATION, PLANNING, DESIGN, DEVELOPMENT AND TESTING SERVICES	Art. 6.8	p.18	The Supplier requests that reporting obligations be agreed in advance in a clearly defined manner. Is the Customer willing to agree to such an adjustment?	ISR has reviewed the request and decided to reject it
128	2/24/2026 16:26	Appendix C- AGREEMENT final	TERMINATION OF AGREEMENT	Art. NEW	p.37	The Supplier requests the inclusion of a provision granting it a termination right in the event of a breach of contract by the Customer that is not remedied within a specified notification period. Does the Customer agree to such an amendment?	ISR has reviewed the request and decided to reject it
129	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	The Supplier wishes to have the following provisions included in the contract: Supplier shall not be obligated to fulfil this agreement if such fulfilment is prevented by any impediments arising out of national or international foreign trade or customs requirements or any embargoes or other sanctions. Does the Customer agree to such an amendment?	ISR has reviewed the request and decided to reject it

130	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	new proposed: The Customer shall not sell, export or re-export, directly or indirectly, to the Russian Federation or Belarus any goods supplied by the Provider under or in connection with this Agreement (including, but not limited to, hardware, software, technology and corresponding documentation) ("Goods").	Israel Railways will not amend the agreement, but is prepared to sign a standard undertaking in accordance with the requirements of the European Union and similar regulations."
131	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	new proposed: The Customer shall undertake its best efforts to ensure that the purpose of paragraph (1) is not frustrated by any third parties further down the commercial chain, including by possible resellers. The Customer shall set up and maintain an adequate monitoring mechanism to detect conduct by any third parties further down the commercial chain, including by possible resellers, that would frustrate the purpose of paragraph (1).	Israel Railways agrees to make the required updates pursuant to the applicable provision of the European Union legislation
132	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	Any violation of #1, #2 or #3 shall constitute a material breach of an essential element of this Agreement and the Provider shall be entitled to seek appropriate remedies including but not limited to: request a plan to remedy the infringement claim penalties in the amount of the price of the re-exported Goods or 1% of the contractual value whichever is higher rescind the Agreement	Israel Railways has reviewed your proposal and has decided to reject it
133	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	Any violation of #1, #2 or #3 shall constitute a material breach of an essential element of this Agreement and the Provider shall be entitled to seek appropriate remedies including but not limited to: suspend any of its business relationships with the Customer and/or any Customer affiliate, until the breach of #1 is remedied and/or terminate the Agreement.	Israel Railways has reviewed your proposal and has decided to reject it

134	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	new proposed: The Customer shall immediately inform the Provider about any problems in applying #1, #2 or #3, including any relevant activities by third parties that could frustrate the purpose of #1.	Israel Railways has reviewed your proposal and has decided to reject it
135	2/24/2026 16:26	Appendix C- AGREEMENT final	Export Control	Art. NEW	*	new proposed: The Customer shall make available to the Provider information concerning compliance with the obligations under #1, 2 and 3 within two weeks of the simple request of such information. Customer will indemnify and hold harmless the Provider, its affiliates, subcontractors, and their representatives, against any claims, damages, fines and costs (including attorney's fees and ex-penses) relating in any way to Customer's noncompliance with #1, 2, 3 or 5.	Acceptance approval shall be performed in accordance with the procedures and requirements specified in the tender documentation
136	2/24/2026 16:26	Appendix C- AGREEMENT final	CONTRACTOR AND SUBCONTRACTOR PERSONNEL	Art. 20.2	p.34	The Supplier requests that the clause be supplemented with the wording "as allowed by applicable law at the place of the Supplier's business." Does the Customer agree to such an amendment?	Israel Railways wii add the following sentence - "as allowed by applicable law at the place of the Supplier's business"
137	2/24/2026 16:26	Appendix C- AGREEMENT final	PERFORMANCE OF THE WORKS; GENERAL OBLIGATIONS	Art. 5.2.3	p.11	The Supplier requests that only the agreed specifications be considered binding for the scope of performance. Is the Customer willing to agree to such an adjustment?	Any modification requested by Israel Railways following the approval of the SOW shall be treated as a Change Request, including any regulatory-driven changes
138	2/24/2026 16:26	Appendix C- AGREEMENT final	SUPPLY OF THE SYSTEM	Art. 8.1.2	p.20	The Supplier requests that all contractual provisions be set out in the Agreement itself and that no unilateral additions or changes be made through the Purchase Order. Is the Customer willing to agree to such an adjustment?	Bidders are referred to Section 12 to the Agreement.

139	2/24/2026 16:26	Appendix C- AGREEMENT final	SUPPLY OF THE SYSTEM	Art. 8.4.1	p.21	The Supplier would also like to agree that either (i) the lapse of a four-week period following delivery, or (ii) the productive use of the solution by the Customer, shall be deemed as Acceptance. Is the Customer willing to agree to such an adjustment?	ISR has reviewed the request and decided to reject it.
140	2/24/2026 16:26	Appendix C- AGREEMENT final	TERMINATION OF AGREEMENT	Art. 22.1.4	p.36	The Supplier requests that this provision be deleted, as it is not based on objective facts. Does the Customer agree to such an adjustment?	ISR has reviewed the request and decided to reject it.
141	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art. 3.1.11	p.7	The Supplier requests that statutory or regulatory changes be treated as a Change Request, including an agreement on the corresponding cost implications. Is the Customer willing to agree to such an adjustment?	Israel Railways has reviewed the request and has decided to accept it
142	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art. 3.1.13	p.8	The Supplier does not agree with the proposed provision. The Customer's decisions — or the absence of decisions — cannot be the responsibility of the Supplier. The Supplier therefore requests an adjustment to reflect this principle. Is the Customer willing to agree to such an amendment?	ISR has reviewed the request and decided to reject it.
143	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art. 3.1.15	p.8	The Supplier requests that the contract explicitly provide a right to suspend its performance in certain situations, including in the event of non-payment by the Customer. Is the Customer willing to agree to such an amendment?	ISR has reviewed the request and decided to reject it.
144	2/24/2026 16:26	Appendix C- AGREEMENT final	OWNERSHIP, LICENSES, AND INTELLECTUAL PROPERTY PROTECTION	Art. 13.15.4	p.30	The supplier does not agree to a full refund and states that services already performed and utilized by the customer must remain compensated. Does the customer agree to an adjustment accordingly?	ISR must insist on such refund. If the outcome of a third party infringement claim is that ISR cannot use something that the Contractor was paid for, then full refund is due. Note that this is a project agreement and not a subscription license agreement in which licensee fees are paid by ISR based on use periods.

145	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art.3.1.10.3	p.7	The Supplier requests that the agreed specifications be defined as the sole basis for the performance obligations. The Supplier therefore proposes to remove ambiguous language such as 'and understands ISR's objectives, goals and needs with respect to the Works.' Is the Customer willing to make such an adjustment?	Bidders are referred to the amended Agreement
146	2/24/2026 16:26	Appendix C- AGREEMENT final	SUPERVISION; ACCESS TO PLACES OF PRODUCTION; INSPECTIONS	Art. 7.1, 7.2	p.19	The Supplier requests that any such third party must not be a competitor and must be subject to appropriate confidentiality obligations. In addition, all such rights should be used reasonably and be coordinated in advance. Is the Customer willing to agree to such an adjustment?	Bidders are referred to the amended Agreement
147	2/25/2026 16:19	Appendix C- AGREEMENT final	Insurance	24.1.3 & 24.1.4	38-40	Please amend the wording as follows: 24.1.3 - please limit the Professional Liability Insurance Policy to NIS 10,000,000, instead of Euro 5,000,000. 24.1.4 - please delete the words "and/or any party acting on its behalf" as follows : "The insurances are subject to a waiver of subrogation against ISR and/or the State of Israel and/or any party acting on its behalf..."	24.1.3 - The Tender requirements remain unchanged, but the limit the of Liability will be approved 24.1.4 - The Tender requirements remain unchanged
148	2/24/2026 16:26	Appendix C- AGREEMENT final	WARRANTY / MAINTENANCE PERIOD	Art. 10 Art. 11	p.22	To avoid misunderstandings, the Supplier requests a clarification that the Customer will bear the maintenance services costs already during the warranty period. Is the Customer willing to agree to such a clarification?	The Tender requirements remain unchanged
149	2/25/2026 16:19	Appendix C- AGREEMENT final	Insurance	24.4; 24.5 & 24.8	38-40	Please amend the wording as follows: 24.4 - please delete entire section. 24.5 - please delete the words: "The Contractor shall refrain from cancelling the Contractor's Insurances and/or from reducing their scope." 24.8 - please limit this section according to the limits of liability section to be added by ISR so that it is clear the the Contractor's obligations under this section are also limited accordingly.	The Tender requirements remain unchanged

150	2/24/2026 16:26	Appendix C- AGREEMENT final	PREAMBLE; ANNEXES AND HIERARCHY / Escrow of Licensed Source Code	Art. 1.3 Art. 13.8	p.2 p.27	Annex N to the Agreement, an Escrow Agreement is not provided. Could we agree on certain essential Escrow principles, including an annual deposit of the source code and the definition of release events such as the Supplier's insolvency or a discontinuation of business operations without a successor assuming the Supplier's obligations. Bidder does not agree to a verification right of the Customer regarding the source code 13.10 Market-available standard software is not part of the escrow 13.11	As noted above, ISR had decided to change the IPR requirements for this project – and consequently the requirement for an escrow had been dropped.
151	2/24/2026 16:26	Appendix C- AGREEMENT final	PERFORMANCE OF THE WORKS; GENERAL OBLIGATIONS	Art. 5.1.3 Art. 6.12	p.10 p.18	The Supplier requests that delays caused by the Customer or by third parties acting on behalf of the Customer result in (i) an extension of the applicable deadlines and (ii) an obligation of the Customer to bear the resulting additional costs. Is the Customer willing to agree to such an adjustment?	Israel Railways will evaluate each case individually
152	2/24/2026 16:26	Appendix C- AGREEMENT final	PREAMBLE; ANNEXES AND HIERARCHY	Art. 1.4 (Art. 3.1.12.1)	p.2	In view of the fact that the subject matter of the contract is standard software, the Supplier requests that its offer be listed higher in the contractual ranking. Is the Customer willing to make such an adjustment?	ISR has reviewed the request and decided to reject it.
153	2/24/2026 16:26	Appendix C- AGREEMENT final	TERMINATION OF AGREEMENT	Art. 22.2.2 Art. 22.2.4	p.37	The Supplier does not agree with these provisions, as only a right to use the Standard Software for the duration of the contract shall be granted. Does the Customer agree to a corresponding amendment?	See above - ISR requires a perpetual license to use the system. ISR cannot accept that usage rights will be limited to the duration of the contract (as opposed to maintenance and support that can be limited to the duration of the agreement).
154	2/24/2026 16:26	Appendix C- AGREEMENT final	DEFINITIONS	Art. 1.1 (Art. 6.6 / 6.7)	p.2	The Supplier would also like to agree that either (i) the lapse of a four-week period following delivery, or (ii) the productive use of the solution by the Customer, shall be deemed as Acceptance. Is the Customer willing to agree to such an adjustment?	Israel Railways has reviewed your proposal and has decided to reject it

155	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art. 3.1.10.4 (Art. 14.2)	p.7 p.30	In the event of delays or additional costs caused by the Customer or by third parties acting on behalf of the Customer, the Supplier requests the right to recover such additional costs. Is the Customer willing to agree to such an adjustment?	These sections are not related to delays caused by ISR and/or third parties acting on behalf of ISR.
156	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art. 3.1.10.5 (Art. 3.1.12.2)	p.7 (p.8)	The Supplier requests that all deliverables and obligations be fully and unambiguously defined in the contract. Any additional instructions or similar requirements issued by the Customer should be treated as a mutually agreed Change Request and be subject to the corresponding cost implications. Is the Customer willing to agree to such an adjustment?	Israel Railways has reviewed the request and has decided to accept it
157	2/24/2026 16:26	Appendix C- AGREEMENT final	PERFORMANCE OF THE WORKS; GENERAL OBLIGATIONS	Art. 5.6.3 Art. 5.6.5 Art. 19.1 Art. 20.4	p.12 p.33 p.35	The Supplier requests that all deliverables and obligations be fully and unambiguously defined in the contract. Any additional instructions or similar requirements issued by the Customer should be treated as a mutually agreed Change Request and be subject to the corresponding cost and EOT implications. Is the Customer willing to agree to such an adjustment?	Israel Railways has reviewed the request and has decided to accept it
158	2/24/2026 16:26	Appendix C- AGREEMENT final	PERFORMANCE OF THE WORKS; GENERAL OBLIGATIONS	Art. 5.3 Art. 5.7.7 Art. 5.7.1 (Art. 5.7.4)	p.12 p.13	The Supplier must remain free in the organisation of its business. The Customer is procuring standard software. The Supplier therefore requests that the contract reflect this principle accordingly. Is the Customer willing to agree to such an adjustment?	Strict compliance with the tender requirements
159	2/24/2026 16:26	Appendix C- AGREEMENT final	REPRESENTATIONS AND WARRANTIES	Art. 3.1.17.2 Art. 3.1.17.5 Art. 5.7.12.2 Art. 7.4	p.9 p.16 p.19	Supplier must remain free in the organisation of its business. For eg. Hyperscalers do not accept individual contractual arrangements. The Supplier therefore requests that the contract reflect this principle. Is the Customer willing to agree to such an adjustment?	Strict compliance with the tender requirements
160	2/17/2026 8:01	Appendix G_1	General	0	4	Please provide a detailed list of necessary documents to be generated out of the proposed system. Please provide examples of these documents.	The tender documentation includes a list of documents that Israel Railways expects to receive from the vendor as part of the submitted proposal

161	2/25/2026 16:19	Appendix G_1	Scoring Requirements	19	3	Need more clarification on Interface to different Systems (Interface Specification)	The interfaces at this stage are as specified in the technical document
162	2/17/2026 8:01	Appendix G_1	IT	23	4	Please provide a detailed description of the ISR IT system the proposed solution shall be operated. (server, IT middleware, etc.)	The description of the IT systems is detailed in the technical specification document, within the initial pages
163	2/17/2026 8:01	Appendix G_1	Interfaces	19-20	3	Please provide a detailed list of necessary interfaces for import- and export data from the proposed system. Please provide sample data and descriptions of the interfaces.	The interfaces at this stage are as specified in the technical document
164	2/17/2026 8:01	Appendix G_1	Timetable Planning	Items 2,6-9	1,2	Regarding planning and adjusting the timetable in connection with possessions, is it required to consider the following? : - Different signalling systems - ETCS L2 and/or ETCL2 Hybrid Level 3 - Detailed calculation of block occupation - Detailed calculation of running times including energy economic driving strategies - Visualisation of timetables in different graphs taking into account timetable, TSR and possessions - Railway simulation to prove planning stages.	Yes, to all questions. Israel Railways currently operates with ETCS Level 2. ETCS Level 3 is not required at this stage.
165	2/24/2026 16:26	Appendix G-1	Scoring Requirements	20	3	Besides CIF and RailML, which other formats should be considered?	According to specification doc
166	2/24/2026 16:26	Appendix G-1	Scoring Requirements	22	4	ISR states that "AI integration will be developed within the next three years." Can you provide further explanation about this requirement and details AI use cases that affect the Timetable System?	At this stage, we do not have any additional clarification to provide

167	2/24/2026 16:26	Appendix G-1	Scoring Requirements	7 & 8	2	Can you detail the use case in which ETCS and INDUSI speed supervision are relevant for the Timetable System?	Currently, ETCS is not utilized within our train timetable planning, therefore, we are unable to respond to this requirement at this time. Nevertheless, it is unequivocal that Israel Railways will operate with both systems in the future
168	2/24/2026 16:26	Appendix J	Global perspective	1	1	There are several references in Appendix J which are not applicable for the scope of supply, like 3.15 (use of removable Media), 3.23 (Hardware), 3.25 (Cloud Computing) and some other individual statement. Bidder assumption is that Appendix J seems to be mentioning all security relevant aspects and be written for a wide use and even if the Bidder is compliant with all, it should state "not applicable" whenever the requirement is not in our scope. Is our assumption correct?	This document constitutes the Israel Railways Cybersecurity Annex. Any clauses that are not applicable to the proposed system shall be disregarded
169	2/25/2026 16:19	Appendix J	Non-Compliance	8	26	The Bidder requests that any liability arising from Non-Compliance shall be limited as requested for Appendix C.	Strict compliance with the tender requirements
170	2/24/2026 16:26	Appendix J	Logging	3.18	13 - 15	The Bidder confirms that its product has the ability to send Logs to a Syslog Server. ISR states in requirements 3.18.1, 3.18.6 and 3.18.7 that runs a SIEM (Security Information and Event Management) system, which needs to be supported with Logs in syslog format. Our assumption is that the Bidder does not need to deliver an SIEM system. Is this assumption correct?	Israel Railways has reviewed the request and has decided to accept it
171	2/24/2026 16:26	Appendix J	General Requirements	3.2.7	4	Israel Rail shall be entitled to add or change requirements vis-à-vis without restriction. The Bidder's assumption is that this shall be always based on mutual agreement ruled by change request procedures, including an agreement on the allocation of costs. Is our assumption correct?	Israel Railways has reviewed the request and has decided to accept it

172	2/24/2026 16:26	Appendix J	Information Security Management	3.4.3	6	The abbreviation PCI-DSS is not explained. The Bidder assumes that PCI-DSS means "Payment Card Industry Data Security Standard" and if so, this should not be relevant for the Bidder solution, as we do not handle any payment information. Is our assumption correct?	Israel Railways has reviewed the request and has decided to accept it
173	2/24/2026 16:26	Appendix J	Backup and Recovery	3.8.1	7	ISR requests 99.999% availability. Bidder solution needs Maintenance Windows for updates, this requirement seems to be very difficult to comply with. Appendix A Requirement #712, ISR states "The Timetable Planning system MUST be designed and constructed in such a way that a total availability of 98.23% (service level 1) can be achieved during operation." Can you please confirm the requirement concerning the system availability as stated in Appendix A, system availability is 98,23%?	We confirm the requirement concerning the system availability as stated in Appendix A, system availability is 98,23%?
174	2/24/2026 16:26	Appendix N - Training Services - x- Appendix A - Technical Specification M-05-575	5. Training Deliverables -x- 8.2 Training	1 -x- 8.2.1.5	2 -x- 102	In Appendix N ISR requests user manuals in both printed and digital formats (in Hebrew and English). In Appendix A ISR states a MUST requirement mentioning : "The training courses must be held in English. The training documents in English shall be provided by the supplier." Our assumption is that the Supplier must consider training courses held in English only and training documents in English only, is that assumption correct?	Strict compliance with the tender requirements
175	2/10/2026 15:33	General Terms & Conditions		Chap 1; 1.1	1	With regard to Section 1.1, we request that a Bidder affiliated with the developer and owner of the proposed Timetabling & Track Possession System be permitted to submit a proposal, provided that the developer/owner confirms in writing its commitment to support the Bidder.	The pre-requisites have been updated in the tender documents. Please revised documents accordingly- Section 2. Proof of Compliance with the Pre-requisites

176	2/10/2026 15:34	General Terms & Conditions		Chap 1; 1.3	1	With regard to Section 1.3, we request that a Bidder affiliated with the entity that provided maintenance services during the past four years be permitted to submit a proposal, provided that such entity confirms in writing its commitment to support the Bidder.	The pre-requisites have been updated in the tender documents. Please revised documents accordingly- Section 2. Proof of Compliance with the Pre-requisites
177	2/10/2026 15:34	General Terms & Conditions		Chap 1; 1.1-1.3	1	This request reflects our group based operational structure, in which relevant expertise and past performance are held within Affiliated Companies, while local companies act as the contracting entities vis à vis the customer. Accordingly, the local entity should be permitted to serve as the Bidder in this Tender.	The pre-requisites have been updated in the tender documents. Please revised documents accordingly- Section 2. Proof of Compliance with the Pre-requisites
178	2/10/2026 15:19	General Terms and Conditions		Chap 1; 1.1-1.3	1	We kindly request to amend the Pre requisites for participation in the Tender, so that the Bidder may meet all such Pre requisites by relying on the experience, capabilities, qualifications, and references of an Affiliated Company (Affiliated Company should mean: a company which controls another company, is controlled by another company, or which is under joint control of a third company, all whether directly or indirectly).	ISR has reviewed the request and decided to accept it, Please check updated General Terms and Conditions and Section 2. Proof of Compliance with the Pre-requisites
179	2/24/2026 16:26	Tender General Terms and Conditions	Appendix E	-	25	Current wording: "A formal authorization/nomination letter signed by the ____ Developer and the owner is to be attached to this declaration." Please explain what should be added to fulfill this requirement.	The required information must be provided, and the declaration must be signed.

180	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1 - Payment Schedule	1	20	Appendix B1 does not provide for a payment scheme for the fee for Optional Yearly Warranty and Maintenance Services (up to 7 years) as referred to in Appendix B. Since those services are provided continuously, are we correct in our assumption, that the yearly fee will be paid on monthly basis, i.e. in twelve equal monthly installments?	Israel Railways has reviewed your proposal and has decided to accept it, please check Appendix B1
181	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1 - Payment Schedule	1	20	Could you please also specify the payment scheme for the fee for the Optional professional Services as referred to in Appendix B and amend Appendix B1 respectively.	Israel Railways has reviewed your proposal and has decided to reject it
182	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1	3	21	On Appendix B1, chapter "Milestones and Payment Table" ISR indicates Annex F as being related to payment milestones 5, 6 and 7. Can ISR please share Annex F with the Bidders?	please check Annex F
183	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1	3	21	On Appendix B1, chapter "Milestones and Payment Table" ISR indicates Annex A as being related to payment milestones 2 and 3. Bidder's assumption is that "Annex A" shall be read as "Appendix A - Technical Specification No. M -05-575". Is our assumption correct?	Israel Railways has reviewed your proposal and has decided to accept it- your assumption is correct
184	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1	3	20	On Appendix B1, chapter "Milestones and Payment Table" ISR indicates Annex N as being related to payment milestones 4 and 8. Can ISR please share Annex N with the Bidders?	please check Annex S
185	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1	3	20	On Appendix B1, chapter "Milestones and Payment Table" ISR indicates Annex S as being related to payment milestone 9. Can ISR please share Annex S with the Bidders?	please check Annex S

186	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B1	3	20	On Appendix B1, chapter "Milestones and Payment Table" ISR indicates that payment milestone 7 is "subject to acceptance certificate". Can ISR please clarify what acceptance certificate is linked to this milestone accomplishment?	ISR will issue a certificate of successful Acceptance Testing, confirming the system's readiness for production
187	2/24/2026 16:26	Tender General Terms and Conditions	6. Warranty	6	3	On paragraph 6. Warranty, ISR states "The Bidder shall provide 3 (three) years Warranty Period (the "Warranty Period") from the date of Final Acceptance of the System". Bidder's assumption is that it should be interpreted as the Provisional Acceptance and it refers to the Annex H of the Appendix C- AGREEMENT final. Is our assumption correct?	Israel Railways has reviewed the request and has decided to accept it
188	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	9	17	ISR requests Bidders to propose a fee for the Optional professional Services and those shall be quoted having maximum prices as stipulated in the respective table. As the maximum prices are not consistent with market standard, please allow Bidders to propose adequate Daily Rate higher than stated in the Tender.	Israel Railways has reviewed the request and has decided to reject it
189	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	11	18	Referenced Articles as to our understanding are not correct. We propose the following wording: 11. The TEP as calculated according to the formula in Section 11 above shall be used for determination of the Commercial Proposal scoring all as specified in Sections 7-8 to the Tender Documents. Please confirm.	ISR has reviewed the request and decided to reject it.
190	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	12	18	Wording of Art. 12 seems to be inconsistent. We propose the following wording: 12. All prices set forth pursuant to Section 9-10 7-9 shall be fixed and shall not be linked to any be subject to price increase mechanism in accordance with Section 14 13 below only. Please confirm.	"Follow the indexation instructions provided in Appendix B

191	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	13	18	We propose the following wording: 13.1. The Proposed Prices for the System and the Optional System, the Optional Yearly Warranty and Maintenance Services and Optional Professional Services as specified in Sections 9, and 10 7-9 of Appendix B shall be fixed and shall not be linked to any price increase mechanism for a period of one (1) year commencing on the Final Submission Date and no indexation linkage mechanism shall apply during such period. Please confirm.	Israel Railways has reviewed your proposal and has decided to reject it
192	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	13	18	We propose the following wording: 13.2. As from the 1st anniversary of the Final Submission Date, the Proposed Price for the System and the Optional System, the Optional Yearly Warranty and Maintenance Services and Optional professional Services and Spare Parts as specified in Sections 7-9 shall be linked to the European Consumer Price Index. Please confirm.	Israel Railways has reviewed your proposal and has decided to reject it
193	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	13	19	We propose the following wording: 13.3. The Proposed Price as specified in Sections 7-9 shall be linked in each invoice to index mentioned in section 8.1 13.2 above. The base index will be the index as mentioned in sSection 13.4. The effective index will be the index known at the time of invoice issuance. Please confirm.	Please follow the linkage guidelines in Appendix B.
194	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	13	19	We propose the following wording: 13.4. The base index indices of the Indexation linkage mechanism- the HICP shall be the latest known index at the Final Submission Date. Please confirm.	Israel Railways has reviewed the request and has decided to accept it

195	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	13	19	We propose the following wording: 13.5. The Bidder declares that it shall supply the System and the Optional System, and the Optional Yearly Warranty and Maintenance Services and Optional Professional Services in Sections 7-8 as specified in Sections 7-9 at the adjusted price as herein provided until the end of the Agreement Period. Please confirm.	Please follow the linkage guidelines in Appendix B.
196	2/24/2026 16:26	Tender General Terms and Conditions	20. Notification of the Winning Bidder	20	14	Please clarify if ISR can award the different modules to two different bidders (effectively dividing the scope to two bidders).	Israel Railways intends to select a single vendor who will be responsible for providing a complete end-to-end system covering all modules included in the tender
197	2/24/2026 16:26	Tender General Terms and Conditions	Section 1 - Pre-requisites for Participation in the Tender (the "Pre-requisites")	1.1	1	Could ISR please clarify whether the requirement for 'Planning by ETCS Level 2 and INDUSI' means (a) the system must support both signaling systems in the same infrastructure model, or (b) the system must support both signaling systems but in separate scenarios?	Israel Railways will require several years to complete its full transition to the ETCS system. Accordingly, for the foreseeable future, it is mandatory that timetable planning be performed using both ETCS Level 2 and INDUSI concurrently
198	2/24/2026 16:26	Tender General Terms and Conditions	Appendix B - Bidder's Proposal Form	13.3	18	Reference to section 8.1 in this section is unclear. Can ISR please amend?	Israel Railways has reviewed your proposal and has decided to reject it
199	2/24/2026 16:26	Tender General Terms and Conditions	13. Proposal Validity	13.4	10	Please specify that ISR's right to elect the second best bidder is limited to the duration of the bids validity, or subject to the second best bidder's consent.	Israel Railways has reviewed your proposal and has decided to reject it
200	2/24/2026 16:26	Tender General Terms and Conditions	16. General	16.5	12	Please clarify whether ISR can sign the Agreement (the "Effective Date") prior to approval of its budget. If so - please clarify that the Supplier shall be compensated for its efforts prior to the approval of ISR's budget and the issuance of a PO. Otherwise - please amend the Agreement so that no efforts will be put in the project by the Supplier prior to the issuance of a PO by ISR.	ISR has reviewed the request and decided to reject it.

201	2/24/2026 16:26	Tender General Terms and Conditions	Price for Optional Yearly Warranty and Maintenance Services	10.2.1	6	Please confirm whether ISR will order consecutive OYM years, and whether there is any minimum number of OYM years that ISR commits to purchase. Should we consider OYM starting from year 4 to 10, immediately after system delivery. Please also confirm that each any OYM year shall be ordered prior to the end of the previous year	"Following the initial three-year warranty period, ISR will order maintenance services for an additional 7 years. Subsequently, the Railway intends to reserve the right to order two further maintenance cycles on a continuous basis."
202	2/24/2026 16:26	Tender General Terms and Conditions	Section 12 - Submission of Proposals	12.4.9.9	9	ISR requests Operation and Maintenance Manuals (English and Hebrew). Our assumption is that those documents are referring to an equipment supply&installation tender procedure and not software product related, thus not mandatory to be included in the Bidders proposal file. Is our assumption correct?	Software manuals must be provided in both English and Hebrew. In the final phase of the project, including the end-user training sessions, all system documentation and training materials must be available in Hebrew
203	2/24/2026 16:26	Tender General Terms and Conditions	Section 12 - Submission of Proposals	12.4.9.9	9	Also Hebrew is stated as mandatory language in Section 12.4.9.9, however Section 16.8.5. states that "All documents submitted in this Tender must be in English or Hebrew", thus Hebrew language stated as optional. Can you please clarify the discrepancy between these two Sections?	Tender documents shall be submitted in English only; however, system documentation, including training materials and similar, must be submitted in Hebrew and English.
204	2/24/2026 16:26	Tender General Terms and Conditions -x- Annex L - Warranty and Maintenance Terms	Appendix B - Bidder's Proposal Form -x- Annex L - Warranty and Maintenance Terms: 2. Warranty – Implementation	7 -x- 2	16 -x- 1	Our assumption is that during the 3 years warranty period the supplier shall provide maintenance services ruled by the SLA terms and conditions stated in Appendix M - Service Level Agreement (SLA) and those should be included in "TPD1". Is our assumption correct?	3 years warranty period the supplier shall provide maintenance services ruled by the SLA terms and conditions stated in Appendix M

205	2/24/2026 16:26	Tender General Terms and Conditions -x- Appendix C- AGREEMENT final	Section 8 - Time of Delivery -x- 8. SUPPLY OF THE SYSTEM	1 -x- 8.3.1	3 -x- 20	Please amend : be extended and include the maximum period of up to 60 days between the Agreement signature date and the issuance of the Purchase order. the Project duration of 12 months should only start following the issuance of the PO.	Israel Railways has reviewed your proposal and has decided to reject it
206	2/24/2026 16:26	Tender General Terms and Conditions -x- Appendix C- AGREEMENT final	Section 8 - Time of Delivery -x- 8. SUPPLY OF THE SYSTEM	1 -x- 8.3.1	3 -x- 20	Please amend : be extended so that the project duarion of 12 months (section 8.3.1) will be until the end of the Supply and Installation Phase, not including the Acceptance and Testing Program. The Acceptance and Testing Program shall be limited in addition to 6 months, in which ISR would need to respond within a reasonable time.	To enable a thorough evaluation of your proposal, please provide a full project Gantt chart as part of your tender submission. The Gantt must include all project phases, including the testing phase, to allow us to assess the total scope and duration of the work."