

Appendix A1-2**M05-567****Tender for the supply of at least FLT 32 ton****Tender No. 42230****General Requirements****1. Spare parts**

Bidder undertakes that any and all of the spare parts required for the proper operation of the FLT 32 ton, in accordance with the Technical Specifications, will be made available to **ISR**, at **ISR's** sole discretion, throughout and until the lapse of at least seven (7) years from the expiration of the Warranty Period (as such term is defined in the Agreement) of the FLT 32 ton last delivered to and accepted by **ISR**.

2. Technical manuals

The following manuals in English shall be provided with **each delivery of one (1) FLT 32 ton** - one (1) printed hard copy & one (1) digital copy on a USB/disc on key. In addition, one (1) hard copy or one disc shall be submitted together with the Technical Proposal. The manuals shall include, at least, the following:

- 2.1. Operation manual.
- 2.2. Maintenance manual.
- 2.3. Repair and overhaul manual.
- 2.4. Parts catalog.
- 2.5. Engine - operation and maintenance manual.
- 2.6. Engine - overhaul manual.
- 2.7. O.E.M Engine - parts catalogue.
- 2.8. Transmission - operation and maintenance manual.
- 2.9. Transmission - overhaul manual.
- 2.10. O.E.M Transmission - parts catalog.

- 2.11. Maintenance / repair manuals and spare parts catalog for other repairable components if were not included in the FLT manual.

Note: The Bidder may combine one or more manuals into one volume.

3. **Training**

- 3.1. Operational training at ISR's site:

The Supplier shall provide operational training (Includes basic maintenance checks such as checking oils, water, etc.) to operators of the FLT 32 ton in accordance with the following sections.

- 3.2. The operational training will be conducted as follows:

3.2.1. Operators' training: two (2) courses of two (2) days each (total 4 days) of system theory and practice.

3.2.2. The training courses shall include up to **ten (10)** people in each course, for each two (2) units of FLT 32 ton purchased (including Option units).

3.2.3. The first training operation will be held no later than seven (7) days as of Acceptance by **ISR** of the first FLT 32 ton.

- 3.3. **Bidder will enclose a detailed training program for the training course** in its Technical Proposal.

4. **General instructions**

The Bidder shall submit its Technical Proposal with detailed specifications for the proposed **FLTs**.

In addition, the Bidder shall provide with its Technical Proposal a list of all available optional features and equipment that are not included in the Technical Specifications (Appendix A1, & Appendix A1-1) and are not part of its proposed price for the **FLTs** 32 ton. The Bidder shall indicate its proposed prices for such features and equipment in its Financial Proposal (Appendix B1).

5. **Data to be submitted with the Technical Proposal**

- 5.1. FLTs 32 ton technical specification.

- 5.2. FLT general arrangement drawing showing at least the following dimensions:

- Overall width over front tires.
- Overall width over rear tires.
- Mast height, minimum.
- Mast height, maximum.

- Overall length chassis.
- Distance between center of the front axle to face of front tires.
- Total length, including forks.
- Wheelbase
- Ground clearance, minimum.
- Turning radius – outer & inner.

5.3. Transmission - technical data & catalogue.

5.4. Engine - Performance data & catalogue.

5.5. Certificates of sound level according to the specification.

5.6. Completely filled out data sheet (Attachment A Section B).

5.7. The Bidder shall return a copy of the Technical Specifications document (Attachment A Section A) and note at the end of each section whether the offered FLT complies or not with the Technical Specifications.

5.8. Final test report and quality checklist sample.

6. **Acceptance**

It is the responsibility of the Bidder to deliver the FLT to ISR in accordance with the terms of the Agreement.

Acceptance of each FLT 32 TON will be held in accordance with to the terms of the Agreement [and the technical specification \(Appendix A1\)](#).

7. **Service Facilities (Service Station)**

The Supplier undertakes that it, or its duly authorized local agent, shall operate a maintenance service facility in Israel ("Service Facility"), or establish one upon winning the Tender, no later than the delivery of the first FLT 32 ton.

The Service Facility and the local agent shall be subject to ISR's prior written approval and shall meet the highest industry standards.

The Service Facility shall be authorized by the Ministry of Transport and Road Safety in Israel ("MOT") for repair and maintenance of earth-moving machinery, Forklift trucks, or trucks, and shall obtain and maintain all required licenses and permits.

The Supplier shall provide ISR, no later than upon delivery of the first **FLT 32 ton**, with documents evidencing compliance of its Service Facility, or that of its local agent, with the requirements as set forth above.

8. **Service**

The supplier commits to maintain a Service Facility in accordance with section 7 above and section 12 of the Agreement.

ISR will not perform any service maintenance except checking oils, cooling water, and tires air pressure.

9. **Spare Parts Delivery**

The Bidder will be obliged to supply spare parts on an EXW (Supplier's facilities) basis, in accordance with Incoterms[®] 2020 or the most updated version published by the ICC. Delivery shall be made in the shortest time possible, and in any event, no later than ten (10) calendar days from the date of issuance of the respective Purchase Order.

10. **Warranty**

In addition to Bidder's standard warranty with respect to FLT 32 ton as underlined in Bidder's warranty certificate provided with each delivery of FLT 32 ton and as submitted with Bidder's Technical Proposal:- The Bidder shall provide a full warrant for each FLT 32 ton in accordance with and subject to the terms of the Agreement - 36 months or 9,000 working hours, whichever comes first- First Warranty period.

In addition, as an option, the Bidder shall offer an Extended warranty of 24 months or 6,000 working hours, whichever comes first – Second (optional) warranty period.

Note:

The full Warranty shall not apply to consumables and wear parts, and components subject to natural wear and tear due to normal use, including but not limited to: filters, oils and fluids, lubricants, brake pads and discs, clutches, tires, batteries, bulbs, fuses, wipers, belts, and any other item required to be replaced as part of routine maintenance or due to reasonable wear and tear.

Bidder's Signature & Stamp: _____

Date: _____