

Appendix A2-2**M05-568****Tender for the supply of FLT 38 TON****Tender No. 42230****General Requirements****1. Spare parts**

The Bidder undertakes to ensure that any and all of the spare parts required for the proper operation of the **FLT 38 ton**, in accordance with the Technical Specifications, will be made available to **ISR**, at **ISR**'s sole discretion, throughout and until the lapse of at least seven (7) years from the expiration of the Warranty Period (as such term is defined in the Agreement) of the FLT 38 ton last delivered to and accepted by **ISR**.

2. Technical manuals.

The following manuals in English shall be provided with **each delivery of one (1) FLT 38 ton** - one (1) printed hard copy & one (1) digital copy on a USB/disc on key. In addition, one (1) printed hard copy or one (1) digital copy shall be submitted **together with the Technical Proposal**. The manuals shall include, at least, the following:

- 2.1. Operation manual.
- 2.2. Maintenance manual.
- 2.3. Repair and overhaul manual.
- 2.4. Parts catalog.
- 2.5. Engine - operation and maintenance manual.
- 2.6. Engine - overhaul manual.
- 2.7. O.E.M Engine - parts catalogue.
- 2.8. Transmission - operation and maintenance manual.
- 2.9. Transmission - overhaul manual.
- 2.10. O.E.M Transmission parts catalog.

- 2.11. Maintenance / Repair Manuals and Spare Parts Catalogs for other repairable components, if such information is not already included in the general FLT manuals.

Note: The Bidder may combine one or more manuals into one volume.

3. **Training.**

3.1. Operational training at ISR's site:

The Supplier shall provide operational training (Includes basic maintenance checks such as checking oils, water, etc.) to operators of the FLT 38 TON in accordance with the following sections.

3.2. The operational training will be conducted as follows:

3.2.1. Operators' training: two (2) courses of two (2) days each (total 4 days) of system theory and practice.

3.2.2. The training courses shall include up to **ten (10)** people in each course, per each two (2) units of FLT 38 ton purchased (including Option units).

3.2.3. The first operation training will be held no later than seven (7) days as of Acceptance by **ISR** of the first FLT 38 TON.

3.3. **Bidder will enclose a detailed training program for the training course** in its Technical Proposal.

4. **General instructions.**

The Bidder shall submit its Technical Proposal with detailed specifications for the proposed **FLTs**.

In addition, the Bidder shall provide with its Technical Proposal a list of all available optional features and equipment that are not included in the Technical Specifications (Attachment A, Sections A & Sections B) and are not part of its proposed price for the **FLTs** 38 ton. The Bidder shall indicate its proposed prices for such features and equipment in its Financial Proposal (Attachment B).

5. **Data to be submitted with the Technical Proposal.**

5.1. FLTs 38 ton technical specification.

5.2. The FLT general arrangement drawing showing at least the following dimensions:

- Overall width over front tires.
- Overall width over rear tires.
- Mast height, minimum.

- Mast height, maximum.
- Overall length chassis.
- Distance between the center of the front axle to face of front tires.
- Total length, including forks.
- Wheelbase
- Ground clearance, minimum.
- Turning radius – outer & inner.

5.3. Transmissions of technical data & catalogue.

5.4. Engines performance data & catalogue.

5.5. Certificates of sound level according to the specification.

5.6. Completely filled out data sheet (Attachment A Section **B**).

5.7. The Bidder shall return a copy of the Technical Specifications document (Attachment A Section **A**) and note at the end of each section whether the offered **FLT** complies or not with the Technical Specifications.

5.8. A sample final test report and quality checklist.

6. **Acceptance**.

It is the responsibility of the Bidder to deliver the FLT to **ISR** in accordance with the terms of the Agreement.

Acceptance of each FLT 38 TON will be held in accordance with to the terms of the Agreement and the technical specification (Appendix A2).

7. **Service Facilities (Service Station)**

The Supplier undertakes that it, or its duly authorized local agent, shall operate a maintenance service facility in Israel ("Service Facility"), or establish one upon winning the Tender, no later than the delivery of the first **FLT 38 ton**.

The Service Facility and the local agent shall be subject to ISR's prior written approval and shall meet the highest industry standards.

The Service Facility shall be authorized by the Ministry of Transport and Road Safety in Israel ("MOT") for repair and maintenance of earth-moving machinery, Forklift trucks, or trucks, and shall obtain and maintain all required licenses and permits.

The Supplier shall provide ISR, no later than upon delivery of the first **FLT 38 ton**, with documents evidencing compliance of its Service Facility, or that of its local agent, with the requirements as set forth above.

8. **Service**

The supplier commits to maintain a Service Facility in accordance with section 7 above and section 12 of the Agreement.

ISR will not perform any service maintenance except checking oils, cooling water, and Tires air pressure.

9. **Spare Parts Delivery.**

The Bidder will be obliged to supply spare parts **EXW (Ex Work - Supplier's facilities)** basis according to Incoterms[®] 2020 (or the most recent version) in the shortest time possible, and in any event, no later than ten (10) calendar days as from the date of the respective purchase order.

10. **Warranty**

In addition to the Bidder's standard warranty for the 38-ton FLT's (as outlined in the Bidder's warranty certificate to be provided with each delivery and included in the Technical Proposal), the Bidder shall provide a full warrant for each 38-ton FLT in accordance with the terms of the Agreement - First Warranty Period: **36** months or **9,000** working hours, whichever occurs first - First Warranty period.

In addition, as an option, the Bidder shall offer, an Extended Warranty for an additional **24** months or **6,000** working hours, whichever comes first. - Second warranty period.

Note:

The Warranty shall not apply to consumables and wear parts, and components subject to natural wear and tear due to normal use, including but not limited to: filters, oils and fluids, lubricants, brake pads and discs, clutches, tires, batteries, bulbs, fuses, wipers, belts, and any other item required to be replaced as part of routine maintenance or due to reasonable wear and tear.

Bidder's Signature & Stamp: _____

Date: _____